

# Update on Homeless System of Care

---

Marsh Creek Democratic Club  
2/21/21

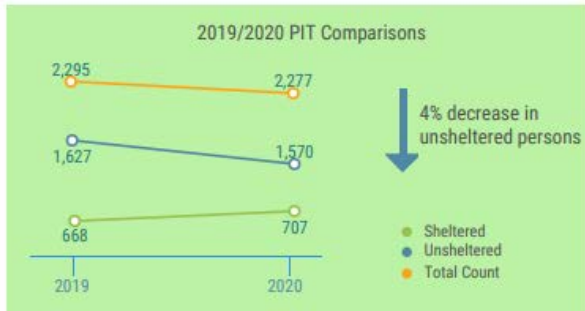
**Video:**

<https://spark.adobe.com/video/PT9TaVo24LyPo>

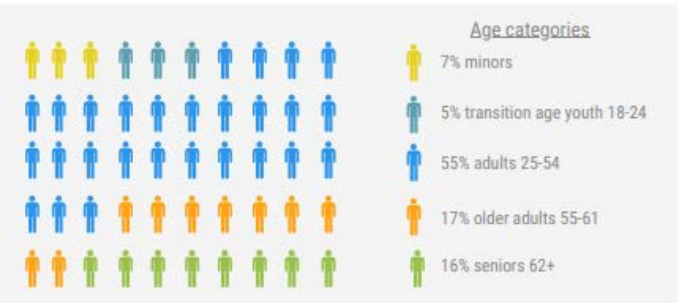
## Contra Costa County 2020 Point in Time Count

Each year in January, Contra Costa's Homeless Continuum of Care (CoC), with the help of county agencies and community volunteers, conducts a comprehensive Point in Time (PIT) count of families and individuals experiencing homelessness. This count provides a one-day snapshot of homelessness and is used to highlight the housing and homeless crisis in the county. The 2020 PIT count was conducted on January 22, 2020 with the help of more than 150 volunteers and staff.

### 2,277 People Were Experiencing Homelessness in Contra Costa County



- 52% of adults had a mental health condition
- 50% of adults had a substance use issue
- 45% of adults had a chronic health condition
- 6% of adults were veterans



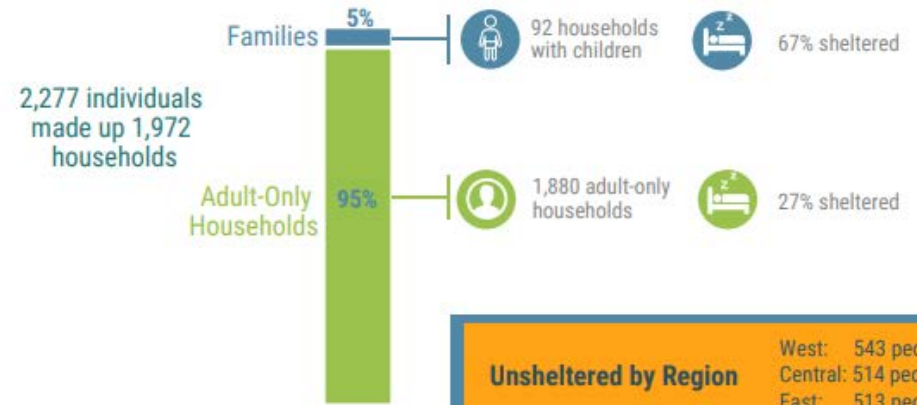
nearly 1 in 3 were chronically homeless

83% lost their housing in Contra Costa County

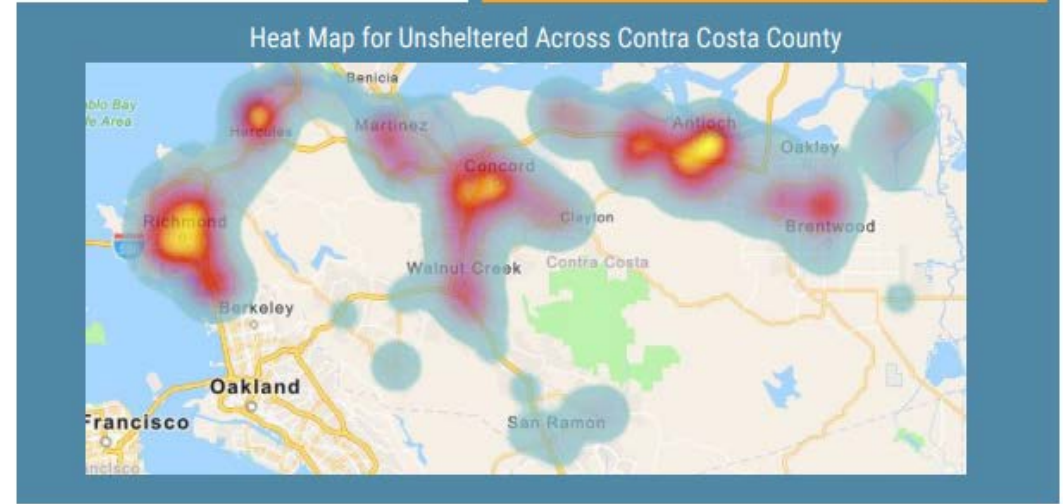


Top three reasons for losing housing:

- 25% due to cost of living/rent
- 17% due to eviction
- 14% due to their substance use



**Unsheltered by Region**  
West: 543 people (34%)  
Central: 514 people (33%)  
East: 513 people (33%)



Renters need to earn 4 times the state minimum wage to afford the median monthly asking rent of \$2,250.



On any given night, there are **2,277** people experiencing homelessness in Contra Costa County.

Contra Costa County needs 31,193 more affordable rental units to meet the needs of its lowest income renters.



Shelter capacity **met only 28% of the need** for single adults in 2019.

Affordable housing production and preservation in Contra Costa County has dropped by 83% since 2008

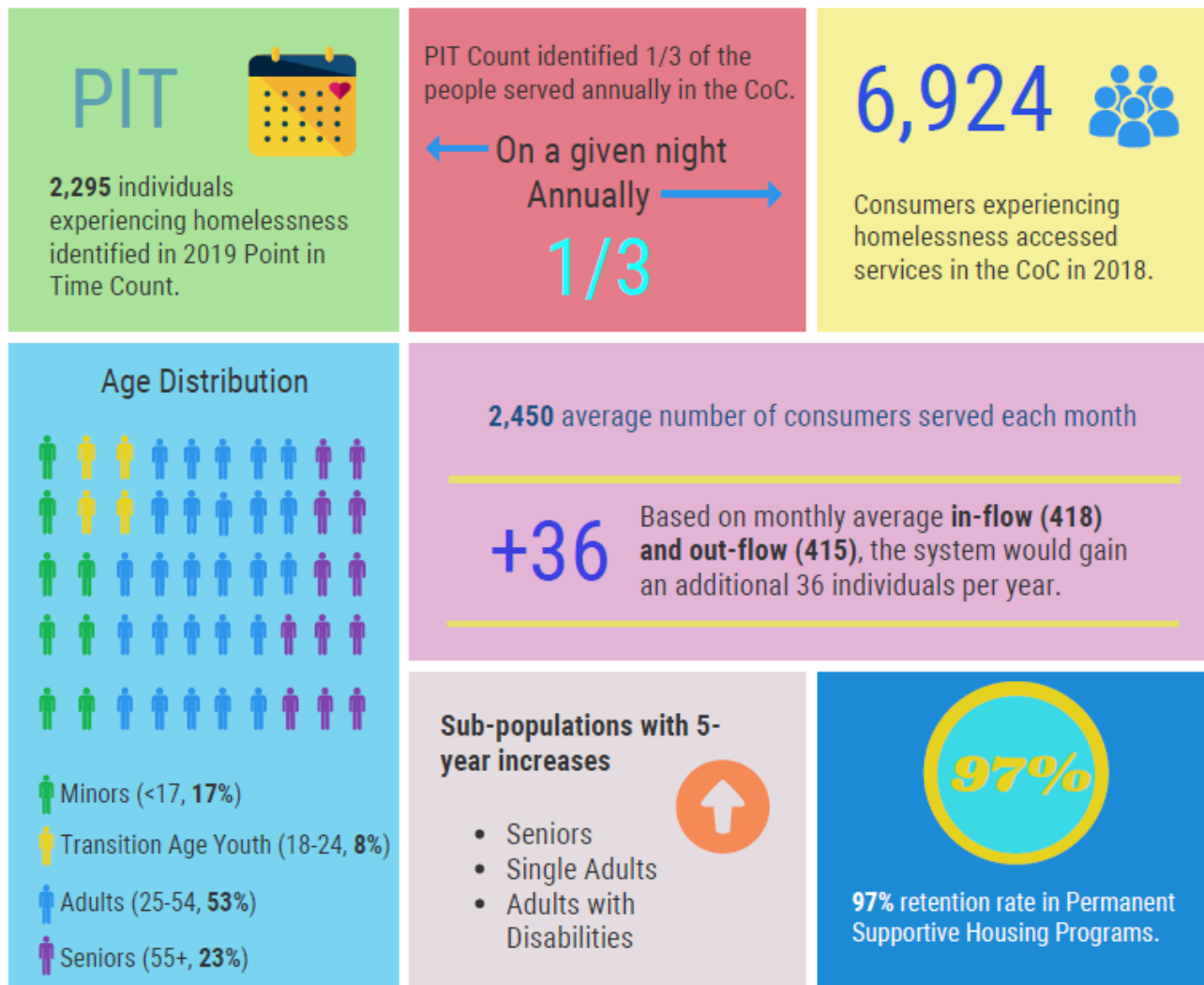


**25% decrease in TAY** (age 18-25) experiencing homelessness from 2014 to 2018.

<https://1p08d91kd0c03rlxhmhtydpr-wpengine.netdna-ssl.com/wp-content/uploads/2018/04/Contra-Costa-2018-HNR.pdf>

<https://cchealth.org/h3/coc/pdf/PIT-report-2020.pdf>

# 2018 Continuum of Care (CoC) Data Summary



# 3 Points of Entry



CALL

Call 211  
Available 24/7  
For at-risk and  
literally homeless



CARE

Daytime drop in  
centers  
Open weekdays 8-4  
Richmond and  
Walnut Creek  
For literally homeless



CORE

Mobile Outreach  
Teams  
7 days a week  
Call 211  
For unsheltered



# CALL

211 or text 'HOPE' to 20121 to be matched and referred to services

# CARE



Walk into a CARE Center for showers, laundry, counseling, and housing resources. CARE Centers are located in Walnut Creek, and Richmond.



# CORE

mobile outreach teams can bring services to persons living outside.

# Range of Services and Housing



Prevention



Rapid Resolution



Street Outreach



Emergency/ Interim Housing



Housing Navigation Services



Permanent Supportive Housing



# HOMELESS?

## LOSING YOUR HOUSING?

**CALL 211 or**  
**Text "HOPE" to 20121**  
**FREE CONFIDENTIAL SERVICE AVAILABLE 24/7**  
 Callers will be matched and referred to appropriate programs

**WALK INTO A CARE CENTER**  
 Coordinated Assessment Referral and Engagement (CARE) Centers can provide help with:

Updated with COVID-19 Pandemic Related Changes

### RICHMOND (GRIP)

165 22nd Street

**M-F: 9 am-3 pm**  
**Sat-Sun: 8 am –2 pm**

#### Current Services

- Basic needs services (meals, bathrooms, mail, laundry)
- Showers M & F, 11:30 am—2 pm
- Case management : M-F, 9 am-3 pm
- Lunch served bagged, to-go (2 to-go meals per person per day, 7 days/week)
- Housing navigation
- Parking lot closed for non-shelter residents

### WALNUT CREEK (Trinity Center)

1888 Trinity Ave

**M-F: 8 am-4 pm**

#### Current Services

- Basic needs services (bathrooms, mail, laundry, showers)
- Breakfast and lunch served inside with social distancing enforcement
- Case management
- Housing navigation



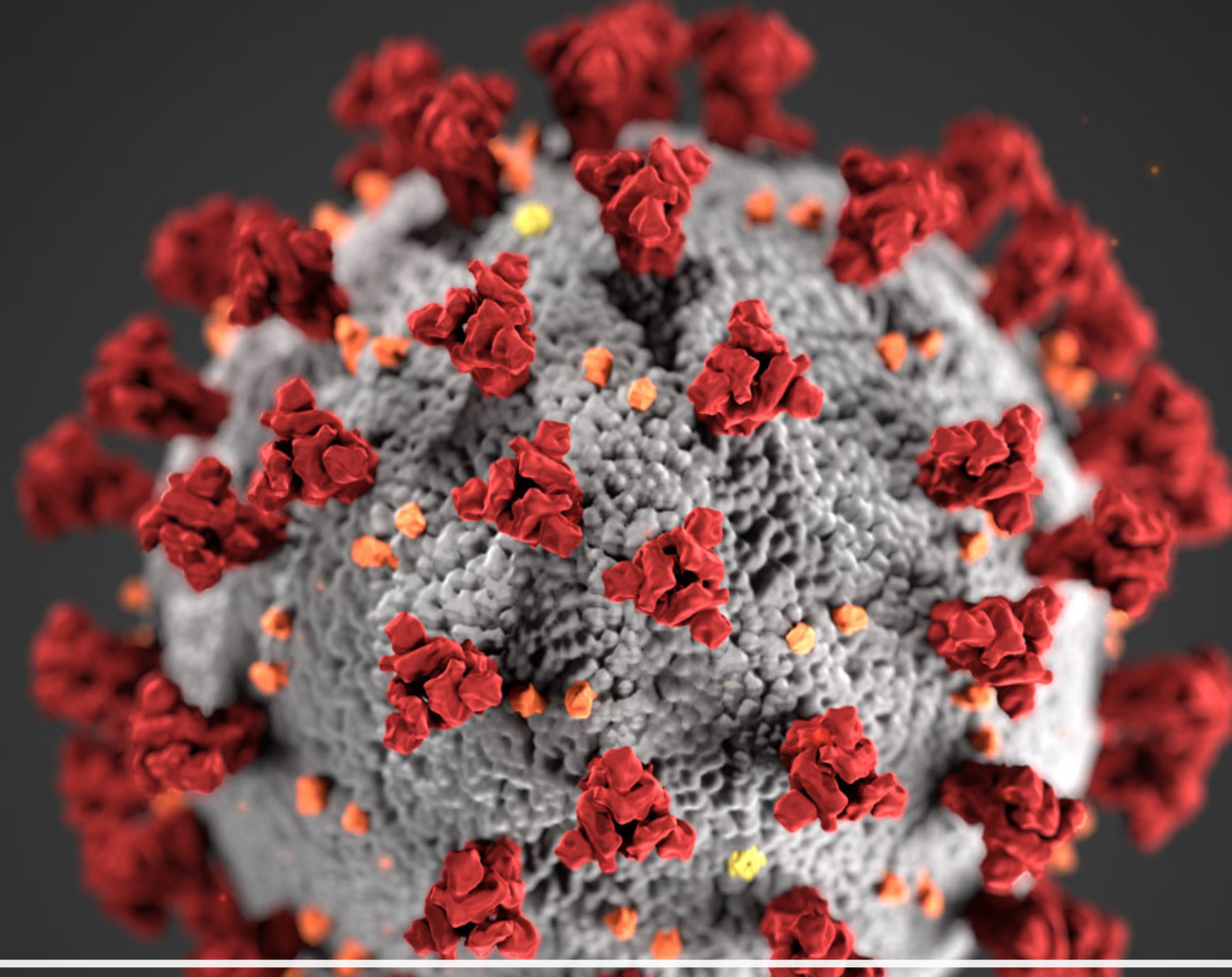
10.21.20

cchealth.org/h3



<https://cchealth.org/h3/coc/help.php>





## COVID-19 and Homeless Services

Homeless Cases

407

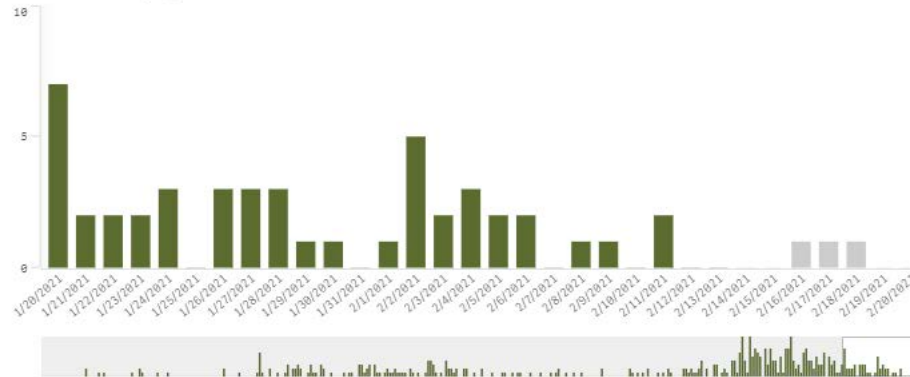
Total confirmed COVID-19 cases.

Homeless Tests

13,620

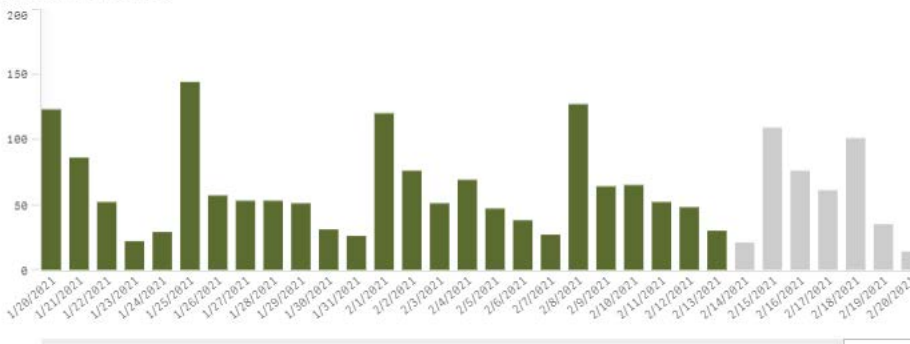
Total COVID-19 tests performed.

New Homeless Cases By Day



New confirmed cases of COVID-19 as of the date the specimen was collected. Because the cases are reported for the day the test was administered and tests can take several days to be completed and reported, the most recent data is incomplete and should not be used to draw conclusions. Data that is likely incomplete is in gray.

New Homeless Tests By Day



# COVID-19 Homeless Dashboard



# Project Roomkey Hotel Program

- 105 rooms for +/-PUI
- 494 rooms for high-risk
- Utilization rate: 99%
- >1400 residents served to date



## SSTU Non-PUI Hotel Prioritization

### Priority 1

- 70 years of age or older
- Currently on dialysis
- Currently being treated for cancer
- Currently being treated for HIV with CD4 Count less than 200

### Priority 2

- 60 years of age and older with **two or more** FEMA stated chronic conditions\*
- Family with one member with **two or more** FEMA stated chronic conditions\*
- Currently in third trimester of pregnancy

### Priority 3

- Lives in encampment, in tent or on street

### Priority 4

- Lives in inhabitable location but indoors (car, RV, garage, etc.)

\*FEMA stated chronic conditions:

- Asthma
- COPD
- Chronic respiratory diseases
- Congestive Heart Failure
- Coronary artery Disease/myocardial infarction
- Hypertension
- Cancer/malignancy
- HIV/AIDS
- Immunosuppressant medications
- Immunosuppressive conditions
- History of organ transplant
- Severe obesity (BMI >40)
- Diabetes
- End stage renal disease on Hemodialysis
- Cirrhosis
- Chronic Hepatitis C
- Currently pregnant
- Stroke/Cerebrovascular disease
- Chronic renal disease, stage 3-5
- AOD Dependence
  - Severe and moderate alcohol disorder
  - h/o alcohol withdrawal
  - opioid use disorder
  - intravenous drug use/user
- Major depressive disorder, recurrent, severe with or without psychotic features
- Mood disorder, bipolar
- Psychotic disorders (schizophrenia, schizoaffective, psychosis NOS)

# Project Roomkey Prioritization Criteria

# Volunteer & Donation Opportunities



## HOMELESSNESS AWARENESS MONTH TOOLKIT- 2020

During the month of November, Contra Costa will join national efforts to increase awareness and promote solutions to ending homelessness. Despite the challenges of COVID-19, every one of us can make an impact. Use this toolkit to for ideas about how you can engage, learn and donate.

### WHAT CAN I DO?



#### PARTICIPATE

Come to a community event or Continuum of Care meeting. Volunteer with a local church or service provider. Join the Continuum of Care mailing list. Vote!



#### LEARN

Learn the statistics about homelessness in your community. Get familiar with services in the community. Stay up to date on leading issues by receiving updates on policy and best practices.



#### DONATE

Donate items or money to a local homeless provider. Donate to the Contra Costa Housing Security Fund.



## VOLUNTEER OPPORTUNITIES

These agencies provide services to people experiencing homelessness in Contra Costa. Reach out to each agency directly to learn more about their volunteer opportunities and donation needs.

### BAY AREA COMMUNITY RESOURCES (BACS)

Bay Area Community Services (BACS) provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area.

510-613-0330  
<http://bayareacs.org/ways-to-give/>

### BAY AREA RESCUE MISSION (BARM)

The mission of the Bay Area Rescue Mission (BARM) is to share the Gospel of Jesus Christ with the homeless and needy and empower them to change their world.

510-215-4873  
<https://www.bayarearescue.org/get-involved/volunteer/>

### BERKELEY FOOD AND HOUSING PROGRAM

Berkeley Food & Housing Project (BFHP) provides a comprehensive range of housing, food, and support services to help those in need move from homelessness into a safe and affordable home of their own.

510-601-2616  
<https://bfhp.org/get-involved/volunteer/>

### CATHOLIC CHARITIES OF THE EAST BAY

Catholic Charities East Bay works with youth, children, and families to promote resilience, strengthen families, and pursue safety and justice for all

510-768-3100  
<https://www.cceb.org/get-involved/volunteer/>

### CONTRA COSTA CRISIS CENTER

The Crisis Center dedicates their services to keep people alive and safe, helping them through crises, and providing or connecting them with culturally relevant resources in the community, and have done so since 1963.

925-939-1916  
<https://www.crisis-center.org/volunteer/>

### GREATER RICHMOND INTERFAITH PROGRAM (GRIP)

Responding to the call to service, GRIP transforms the lives of homeless, hungry and disenfranchised people.

510-233-2141  
<https://gripcares.org/grip-volunteer-opportunities/>

### HEALTH, HOUSING AND HOMELESS SERVICES (H3)

The Contra Costa County Health, Housing and Homeless Services (H3) Division of Contra Costa Health Services integrates housing and homeless services across our County health system.

925-608-6700  
<https://cchealth.org/h3/#Volunteer>

### HOPE SOLUTIONS

Hope Solutions heals the effects of poverty and homelessness by providing permanent housing solutions and vital support services to highly vulnerable families and individuals.

925-448-2004  
<https://www.hopesolutions.org/volunteer/>

### HUMANITY WAY

We aspire to restore humanity by providing for people's basic needs (i.e., housing, employment, food, clothing, mental health services, etc.), whether disadvantaged, in a crisis, or in need of emotional or psychological healing.

925-247-4601  
<https://humanityway.org/contact-us>

### HUME CENTER

The Hume Center strives to create an environment of psychological well-being both internally for our work community and externally for the community we serve, with special consideration for the under- and un-served, through practicing an enabling consultation process.

925-825-1793  
<https://www.humecenter.org>

### MONUMENT CRISIS CENTER

Monument Crisis Center is a community-based non-profit family resource center for Central and East Contra Costa County. Located in Concord, the Center offers nutritious food, quality resources and referrals to low-income individuals and families in order to help them become stable and secure in our community.

925-825-7751  
<https://www.monumentcrisiscenter.org/volunteer>

### NORTHERN CALIFORNIA FAMILY CENTER

Northern California Family Center's Crisis Homes are licensed foster family home that provide temporary, emergency shelter for youth between the ages of 9-17 years of age. Crisis Homes shelter runaways and at-risk youth.

925-370-1990  
<https://ncfc.us/>

### SHELTER, INC

SHELTER, Inc. strives to realize a vision: rebuilding lives, one family at a time, by giving them a home, the skills, and the resources to live the life they deserve.

<https://shelterinc.org/support/volunteer/>  
Yareth.Rodriguez@ShelterInc.org

### STAND! FOR FAMILIES FREE OF VIOLENCE

STAND! For Families Free of Violence is a catalyst for breaking the multi-generational cycle of violence, promoting safe and strong relationships, and rebuilding lives.

925-601-1111  
<https://www.monumentcrisiscenter.org/volunteer/>  
<https://www.standfory.org/volunteer/>

### TRINITY CENTER

Trinity Center is a non-residential program serving homeless and working poor adult men and women in Walnut Creek and Central Contra Costa County.

925-949-8712  
<https://trinitycenterwc.org/volunteer-opportunities/>

### VETERANS ACCESSION HOUSE

The purpose of the Veterans Accession House is to "Help Those Who Served First." As a public benefit corporation, non-profit 501 (c) (3), we offer housing for Veterans experiencing homeless or at risk of homelessness.

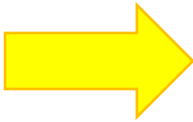
(925) 822-3175  
<https://www.vahouse.org/>

### WINTER NIGHTS

Winter Nights Family Shelter in Contra Costa County, CA provides homeless families with children a clean, safe, and warm shelter with bedding at night and a daytime services center.

925-933-6030  
<https://cccwinternights.org/volunteer/>

# Join CoC Mailing List



The screenshot shows the website [cchealth.org/h3/](http://cchealth.org/h3/). The page features the Contra Costa Health Services logo and a navigation menu with options: HOME, TOPICS, SERVICES, and HEALTH COVERAGE. A search bar is located in the top right corner. Below the navigation is a large banner image of a group of people, with a teal overlay on the right side containing the text "Get Involved" and "Make a difference in your local community". Below the banner is a section titled "Welcome to Health, Housing & Homeless Services". On the left side of this section is a dropdown menu labeled "I Want To...". The dropdown menu is open, showing a list of options: "Get Help", "Continuum of Care", "Council on Homelessness", "Partners/Funders", "Tools for Partners", "Data Reports", "Volunteer/Advocate", "Donate", "Public Administrator", "Programs", and "About Us". The "Get Help" option is selected, and a list of sub-options is displayed: "Get Help", "Attend a Continuum of Care meeting", "Volunteer/Advocate", "Join the Council", "Get help with burying a loved one", "Sign up for the mailing list", and "Request a Speaker or Materials". A yellow arrow points to the "Sign up for the mailing list" option. On the right side of the "I Want To..." section is a "LATEST NEWS" section with three news items: "Congregate Living Facility Guidance for Prevention and Management of COVID-19 'Purple Tier'", "H3 seeking Interns", and "Homelessness Awareness Month 2020 resources".



Jaime Jenett, MPH  
Community Engagement  
Specialist

[Jaime.jenett@cchealth.org](mailto:Jaime.jenett@cchealth.org)  
925-464-0152 Cell

For more information about how to  
connect to homeless services go to:  
<https://cchealth.org/h3>

